

Businesses
you can trust...



01372 371666

www.buywithconfidence.gov.uk

www.surreycc.gov.uk



SURREY
COUNTY COUNCIL

Making Surrey a better place

Buy with Confidence

Trading Standards Approved

Did you know that Surrey County Council Trading Standards can provide you with details of reliable local businesses?

The Buy With Confidence Scheme brings together a diverse list of businesses from all over Surrey, who have been individually checked for compliance with Consumer Protection Laws.

Trading Standards Officers audit every applicant and only if they pass stringent checks are they accepted onto the Scheme and can then display the Buy with Confidence logo.

It doesn't stop there - Once a business becomes a member of the Scheme, they are constantly monitored by Trading Standards to make sure that their standards aren't slipping.

Feedback is invited from their customers and re-audits are carried out.

Whilst we cannot guarantee that nothing will ever go wrong, if you have a problem with a member of the Scheme, they are required to deal with any complaints in a fair and equitable manner.

If the complaint cannot be resolved, Trading Standards can assist in reaching a solution.

Launched in 2004, the Scheme has grown to include local businesses offering a wide range of goods and services.

For details of businesses you can trust, please visit

www.buywithconfidence.gov.uk

or call **01372 371666**

If you are a business and want to join the Buy With Confidence Scheme

please apply on-line:

www.buywithconfidence.gov.uk

or call **01372 371737**

